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Attorney's Docket:
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PATENT
USSN 09/686,447

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Faour, et al.
Serial No.: 09/686,447
Filing Date: October 10, 2000
Confirmation No. 5064
Group Art Unit: 2127
Examiner: Nilesh R. Shah
Title: *System and Method for Handling a Unit of Work*

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Technology Center 2100

Mail Stop: Fee amendment
Commissioner for Patents
P.O. Box 1450
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Dear Sir:

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I certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Willie Jiles

Willie Jiles

March 7, 2004
Date

Response pursuant to 37 C.F.R. § 1.111

In response to the Office Action mailed December 4, 2003, Applicants respectfully request the Examiner to reconsider the claims in view of the following amendments and remarks. Please amend the Application as follows.